



## **UNSUPERVISED PREMISES LEASE REGULATION GENERAL CONTRACT TERMS AND CONDITIONS PURSUANT TO ART. 1341 OF THE ITALIAN CIVIL CODE**

The service is ***offered to the public pursuant to Art. 1336 of the Italian Civil Code***, subject to the following terms:

**ART. 1.** Parking and stopping is allowed in the parking spaces bounded by barriers as defined in these general contract terms and conditions, pursuant to articles 1336 and 1341 of the Italian Civil Code.

By entering the car park with your vehicle and collecting the ticket that is automatically issued at the entrance - and which bears the entry date and time - you enter into a short-term lease contract to occupy unsupervised premises, under which Società Aeroporto Valerio Catullo di Verona Villafranca S.p.A. assumes no responsibility for security and safe-keeping and, therefore, cannot be held liable for any actual or attempted damage to, or theft of your vehicle, or of any of its accessories, or luggage, valuables and other objects left inside it.

**ART. 2.** You can enter the car park through the access gate to the parking space, which includes the internal roads and the parking spaces bounded by barriers, by either:

- a) taking an entrance ticket from the dispenser at the entrance, or
- b) holding a permit card up to the ticket dispenser slot.

If you do not have a permit, you must take a ticket, which will be required to exit with the vehicle. You alone are responsible for the loss of your ticket, as per Art. 12. Entering the car park entitles you to park your car subject to payment of the rates posted at the access gate, at the entrance to each parking space, at the car park cashiers inside the airport arrivals terminal and published on the airport website.

Fees may vary according to the number of accesses per day and are subject to change.

Buses, taxis, and airport/government vehicles must preferably access through gate 3, which is marked by relevant signs.

Access will be monitored by video cameras able to read registration plates to ensure security, manage airport flows/clearance, properly apply fees, attribute fines, and process damage claims.

Any vehicle that, during a day (00:00 AM to 12:00 PM) enters four times, will be charged a € 15,00 supplement (except for authorized vehicles and permit holders), over the standard parking rate, starting from the fourth and for each subsequent access.

Vehicles accessing the airport area (without entering individual parking bays) will be granted a 10 minute period starting from the entry time until they leave the airport area, while, starting from the fourth access, the above supplement will be applied. Starting from the 11th minute within the airport area (without entering any parking bay) the charges and/or penalties laid down by the Airport company shall apply.

You are advised not to leave the car park ticket inside your vehicle, exposed to light and/or heat.

**ART. 3.** Permits or pre-paid cards can be purchased at the prices set by the Airport company.

If you lose your card, you must immediately report its loss to the cashier's desk personnel, who will immediately block the lost ticket and replace it with a new one, subject to the event having been reported to authorities and to presenting suitable documentation. You will, in any case, be charged for the new card.

If your card no longer works it will be replaced it free of charge.

The card is strictly personal and non transferable to third parties.

**ART. 4.** If you remain within the parking spaces beyond the maximum time limit allowed you will be required to leave the car park via the exit marked "gate di recesso", after paying the accrued sum at a payment machine or cashier, or, only if you are paying with a Visa/Maestro/MasterCard credit card, directly at the exit gate.

**ART. 5.** You must:

- a) Strictly abide by the road signs and markings and the road traffic laws;
- b) Follow the directions shown by the signs and drive at no more than walking pace;
- c) Park your vehicle in the marked spaces, with its engine off and properly braked;
- d) Keep your ticket until you return to your vehicle and exit the parking area.

You are responsible for any damage to third parties, caused by your failure to follow the above rules.

**ART. 6.** You must not:

- a) Stop unnecessarily with your engine on;
- b) Obstruct vehicle flow by stopping on the internal lanes or in any other place except the parking spaces bounded by barriers;
- c) Keep in your vehicle flammable, explosive, or hazardous substances, or goods, animals and/or other valuables, which might attract thieves;
- d) Transfer fuel in any way;

- e) Spill oil or dump anything on the pavement that could soil or damage it;
- f) Leave your vehicle parked for more than 90 days, except if notified and authorized in advance by the car park management company;
- g) Access the car park with trailers of any kind;
- h) Access the P2, P3 or P4 car parks with vehicles over 2 meters high;
- i) Access the underground covered car parks with LPG-powered vehicles, in accordance with the Ministerial Decree of 1 February 1986, as amended. Such vehicles may only be parked in the above-ground levels that are not connected to the underground levels. However, parking of vehicles conforming to the ECE/ONU 67-01 Regulation is allowed on the first level underground.

**ART. 7.** For safety reasons, in pursuance of the road traffic laws, Aeroporto Valerio Catullo di Verona Villafranca S.p.A. reserves the right to have an authorized company relocate vehicles within the car park, to a marked-off area, that is not accessible to other users.

The relevant relocating expenses will be charged to the user.

The vehicle owner will be charged the relevant expenses even if the vehicle has not yet been moved due to his early return.

If a vehicle must be moved for contingent and unforeseeable reasons, Aeroporto Valerio Catullo di Verona Villafranca S.p.A. reserves the right to do so, without charging the vehicle owner.

**ART. 8.** You must pay the parking fee at the payment machines before returning to your vehicle.

For the free of charge exit period to apply, as shown on the tariff boards, you must leave the car park within the set time allowance and your ticket must be stamped by the payment machines or at the cashier.

Failure to leave the car park within the above mentioned exit period will entail a charge, at the applicable fees.

In the event of technical problems to the payment machines, or if so directed by personnel, you may pay the fee at the cashier's desk inside the airport arrivals terminal during opening hours (8 AM - 11:30 PM, subject to change without prior notice).

At the payment machines/cashiers, you can pay by cash, credit card or debit card. When paying by debit or credit card (with the exception of Visa, MasterCard and Maestro credit cards) you will be required to enter your PIN.

You may request an invoice only when paying at the cashiers.

For payment at the "gate di recesso" exit, see Art. 4 above.

**ART. 9.** Persons with severe walking impairments, holding an original permit (issued pursuant to Art. 381 of Presidential Decree 495/1992, as amended) may use the car park free of charge by presenting their permit, with valid ID and airline ticket, to park for over 6 hours.

**ART. 10.** Vehicles must exit within 15 minutes from the time of payment.

In the Low Cost parking area the time allowed to exit from the car park is 30 minutes from the time of payment.

After that exit period, you will be required to present your ticket again and pay the applicable fee, starting from the time of expiry of the previous one.

**ART. 11.** If your vehicle breaks down and/or has other technical problems you may either call the number shown at each car park entrance, to request help from a service partner of Società Aeroporto Valerio Catullo di Verona Villafranca S.p.A., at the applicable fees, or call for external help, completely bearing the relevant costs.

**ART. 12.** Failure to pay the fee will entitle Società Aeroporto Valerio Catullo di Verona Villafranca S.p.A. to not release your vehicle.

If you no longer have your car park entry ticket you must give at least the following documents to the cashier's desk, to prove that your vehicle is in the car park: 1) a return airline ticket; 2) an identification document; 3) proof of ownership of the vehicle and any other document proving length of stay in the car park.

If you are unable to provide all of the above mentioned documents you will be required to pay a 20 day parking fee, for all the car parks, except for the arrivals and departures short-stay car parks, where the fee will be for 10 days.

**ART. 13.** Any complaints concerning operation of the car park or personnel behaviour must be made in writing, avoiding any direct contact with the personnel.

If you are dissatisfied with the response received from Aeroporto Valerio Catullo di Verona Villafranca S.p.A. you may apply for the Conciliation Procedure, subject to the rules posted on [www.gardaaeroporto.it](http://www.gardaaeroporto.it).

**ART. 14.** Without prejudice to Art. 12 above, for any violation of this Regulation, entailing the failure to pay the amount due, in full or in part, a fine of € 50 shall be applied pursuant to Art. 1382 of the Italian Civil Code ("effects of the criminal clause" and/or Article 17, paragraph 132, of Law 127/97), which includes the reimbursement of the expenses incurred to determine the failure to pay, subject to any extra charges that might apply.

You may pay the fine by bank transfer to account **IT39Y050341175100000080091** of Società Aeroporto Valerio Catullo di Verona Villafranca S.p.A., mentioning the fine number and the registration number of the car.

If you do not spontaneously pay the fine pursuant to Art. 1382 of the Italian Civil Code and/or Art. 17, paragraph 132, of Law 127/97, within 10 days from receiving it, a court action shall be initiated, for the collection thereof, entailing further legal costs and expenses, including interest at the applicable rate until the payment is made.

**ART. 15.** By parking your vehicle in our car parks you acknowledge that you have read and accept, also pursuant to Art. 1341 of the Italian Civil Code, all the rules contained herein and accept to carefully respect them.

Due to the type of the service covered by this contract and to the circumstances existing at the time the contract is entered into, the fine payable due to failure to fully or partially pay the parking fee, in accordance with Art. 14 above, shall not constitute an unfair clause and shall not require a signature.